

Our Terms and Conditions

Effective as of **January 1, 2024**

Thank you for supporting our small business here at Jen's Gourmet Cakes. Prior to placing an order, we ask that you please read and understand our terms and conditions.

No Cancellations

Due to the nature of our products, we do not accept order refunds. Once you place an order and pay a deposit, refunds cannot be made for any pre-order cakes. Please allow at least 1 week to make any necessary changes.

No Returns or Refunds

Due to the nature of our products, we do not accept order refunds. Once you place an order and pay a deposit, refunds cannot be made for any pre-order cakes. Please allow at least 1 week to make any necessary changes.

Release and Liability

Please verify that your order is in perfect condition by conducting an immediate inspection of the product upon pick-up or delivery. Once the product has been collected, we cannot be held liable for any damage or defect that may occur.

Cancellation Policy

In the event of a cancellation, deposits are non-refundable. Any balance paid after the deposit can be refunded if the cancellation is within 1 week. 2 weeks for an order with over 100 servings.

Thank you very much for supporting our small business!



Jen's Gourmet Cakes
540 Indian Boundary Rd., Chesterton, IN 46304